

U.S. Army Materiel

ESSENTIAL IN PEACE, INDISPENSABLE IN WAR

Command

Army Logistics

Enterprise

Integration

Office of the Deputy G-3 for Enterprise Integration, HQ AMC



MS 3 Metrics Assessment - Alex
SSF Transition Workshop 28 May 2003



Purpose & Scope of Measurement

- **Purpose:** **Monitor status & progress**
 - ▶ Ensure a smooth transition to MS 3 for newly converted sites
 - ▶ Mitigate risk
 - ▶ Incorporate lessons learned
- **Scope:** **Implementation tracking included sampling of 37 sites from the Active & Reserve component, CONUS & OCONUS**
- **Key metrics monitored:** **Supply, financial, and automation metrics**



IRR Scorecard Ratings: GOWG Oct

**Monitor
Amber-rated
COIs**

Critical Operational

	P	F	T	U	U	M	8	U	U	A	A	D	A
	D	O	R	S	S	D	t	S	S	M	A	F	A
	R	A	A	A	A	C	h	R	A	A	C	A	A
Tactical Sales	G	A	A	A	A	A	A	A	G	A	A		
National ASL Visibility	G	G	G	G	G	G	G	G	G	G	G		
Materiel Management	A	A	A	A	A	A	A	A	A	A	A		
Nat'l Maintenance Visibility	G	G	G	G	G	G	G	G	G	G	G		
Credit	A	A	A	A	A	A	A	A	A	G	A	A	
RON/DON Doc# Recon	A	A	A	A	A	A	A	A	A	A	A	A	
DS/RX	G	G	G	G	G	G	G	G	G	G	G		
Materiel Readiness	G	G	G	G	G	G	G	G	G	G	G		
Partial Issues	G	G	G	G	G	G	G	G	G	G	G		
RON/DON	G	A	A	A	A	A	A	G	GG			A	

AAA upgraded two items to GREEN

02

Pushing sales to Tactical RICs

- PRs to be fielded 25 Oct 02

Effective Materiel Management

- Continue to refine SARSS-CCSS recon enhancements
- National RO/RL errors impact IMMC RD&ES (PR under analysis)
- Continue to monitor

Credit Timeliness

- Cleanup of old transactions and end-of-year fiscal processing

RON/DON Doc # Image Recon

- Systems creating correct transactions, files not processing at IMMCs
- Manual cleanup of old transactions
- Continue to monitor



Ft Hood VIOC SSAs

Amber-rated COIs

Measured
Oct - Dec 02

VIOC Sites

Metric/ SSA	FT Hood DOL (WBP)	F CO 227th AVN MSB (WGS)	C CO 27th MSB (WGT)	704th CS BN LT MNT CO (WGW)	AH FLDNG SPT CONTR (WGX)	62nd S&S (WHX)
Correct Obligation s	G	G	G	G	G	G
Accurate Billing	G	G	G	G	G	G
Credit Timeliness	G	G	G	G	G	G
RON/DON Recon*	A	A	A	A	A	A

* RON/DON Recon was measured for all RICs at Ft Hood

Automation Glitch

- PR 3098
- PR 3093
- PR 3146
- PR 3133
- PR 3125
- PR 3065



MS 3 Implementation Results

FORSCOM

Measured:
Dec 02 – Feb 03

P: Primary Metric

S: Supporting Metric

Metrics/ Units/SSAs	659th MNT Co (WAK)	503d MNT Co (WAJ)	B/782 MSB (WAL)	546thMN T Co (WA9)	B/8/ 101st MSB (WC7)
CWT (P)	G	G	G	G	G
Credit Timeliness (P)	G	G	G	G	G
Obligations (P)*	N/A	N/A	N/A	N/A	N/A
Billing (P)*	N/A	N/A	N/A	N/A	N/A
Refusals/Denials (S)	G	G	G	G	G
Redist < IPD 01 (S)	G	G	G	G	G
% Credit Received (S)	G	G	G	G	G
Change MWF (S)	G	G	G	G	G

*Monitored at selected sites



MS 3 Implementation Results

FORSCOM

Measured:

Dec 02 – Feb 03

P: Primary Metric

S: Supporting Metric

Metrics/ Units/SSAs	584th MNT Co (WD8)	B/710 th MSB (WG9)	514 th MNT Co (WHC)	CL IX (Rear) 3D ACR (W97)	507th MNT Co (AK2)
CWT (P)	G	G	G	G	G
Credit Timeliness (P)	G	G	G	G	G
Obligations (P)*	N/A	N/A	N/A	N/A	N/A
Billing (P)*	N/A	N/A	N/A	N/A	N/A
Refusals/Denials (S)	G	G	G	G	G
Redist < IPD 01 (S)	G	G	G	G	G
% Credit Received (S)	G	G	G	G	G
Change MWF (S)	G	G	G	G	G

*Monitored at selected sites



MS 3 Implementation Results

Measured:
Dec 02 – Feb
03

P: Primary Metric
S: Supporting Metric

FORSCOM		ARCEN			
Metrics/ Units/SSAs	101 st CL IX Main (WFZ)	AK7T (Kuwait)	Ft Irwin (WDK)	E/703 MSB (WFN)	632d MNT Co (WFQ)
CWT (P)	N/A	G	G	G	G
Credit Timeliness (P)	N/A	G	G	G	G
Obligations (P)*	G	N/A	N/A	N/A	N/A
Billing (P)*	G	N/A	N/A	N/A	N/A
Refusals/Denials (S)	N/A	G	G	G	G
Redist < IPD 01 (S)	N/A	G	G	G	G
% Credit Received (S)	N/A	G	G	G	G
Change MWF (S) *Monitored at selected sites	N/A	G	G	G	G



MS 3 Implementation Results

USAREUR

Measured:
Jan - Mar 03

P: Primary Metric

S: Supporting Metric

Metrics/ Units/SSAs	C Co 701st MSB (WQW)	B Co 601st ASB (WQ4)	B Co 201st FSB (WQZ)	240 th QM Co (WQ8)
CWT (P)	G	G	G	G
Credit Timeliness (P)	A	A	A	A
Obligations (P)*	G	N/A	Local front-end edit process	
Billing (P)*	G	N/A	N/A	N/A
Refusals/Denials (S)	G	G	G	G
Redist < IPD 01 (S)	G	G	G	G
% Credit Received (S)	G	G	G	G
Change MWF (S)	G	G	G	G

* Monitored at selected sites



MS 3 Implementation Results

USAREUR

Measured
: Jan - Mar
03

P: Primary Metric

S: Supporting Metric

Metrics/ Units/SSAs	B/7/159th Avn (WRC)	TF Eagle (WQ3)	5 th MNT C0 (AEY)	SETAF INF Bde (ACW)
CWT (P)	G	G	G	G
Credit Timeliness (P)	A	A	A	A
Obligations (P)*	N/A	N/A	Local front-end edit process	Local front-end edit process
Billing (P)*	N/A	N/A		
Refusals/Denials (S)	G	G	G	G
Redist < IPD 01 (S)	G	G	G	G
% Credit Received (S)	G	G	G	G
Change MWF (S)	G	G	G	G

* Monitored at selected sites



MS 3 Implementation Results

SOCOM

Measured
SOCOM:
Dec 02 -Feb

03
P: Primary
Metric

S: Supporting
Metric

Metrics/ Units/SSAs	160th Avn Rgt (WD7)	528th Spt Bn (WAY)	Measured: Mar - May 03	123rd AVN (AN4)	25ID A DSU (W12)
CWT (P)	G	G		G	G
Credit Timeliness (P)	G	G		G	G
Obligations (P)*	N/A	N/A		N/A	G
Billing (P)*	N/A	N/A		N/A	G
Refusals/Denials (S)	G	G		G	G
Redist < IPD 01 (S)	G	G		G	G
% Credit Received (S)	G	G		G	G
Change MWF (S)	G	G		G	G

* Monitored at selected sites



MS 3 Implementation Results

Measured
AK USPFO:
Apr - Jun 03

P: Primary Metric

S: Supporting Metric

USARNG					
Metrics/ Units/SSAs	AK USPFO	NC USPFO		3D MNT Co (AKX)	C/702nd MSB (AG6)
CWT (P)	N/A	N/A			N/A
Credit Timeliness (P)	N/A	N/A			N/A
Obligations (P)*	N/A	N/A			N/A
Billing (P)*	N/A	N/A		N/A	N/A
Refusals/Denials (S)	G	N/A		N/A	N/A
Redist < IPD 01 (S)	G	N/A		N/A	N/A
% Credit Received (S)	G	N/A		N/A	N/A
Change MWF (S)	G	N/A		N/A	N/A

8TH ARMY & USARNG
metrics will be
posted 3rd Qtr, FY 03
to SSF Website

* Monitored at selected sites



Nationally-directed

Redistribution

SSF links increased visibility of Army secondary item requirements, consumption, & returns to National redistribution authority

May 00 – Apr 03

AWCF redistribution: \$668M *

- **97% of MROs supported Tactical customers**
- **\$315M filled IPG 1 requisitions**
 - 703 MROs /\$1.4M IPD-01
- **57% of \$ value in FY 02 involved excess inventory**

**Referrals Benefit
Deployed
Forces:**

>62K MRO/\$121M

\$68M sent to ARCENT/KUWAIT//CENTCOM/SWA

- **\$53M sent to the Balkans Task Forces**



(*Excludes \$337M "on installation/within region" referrals)

Source: LIDB: 12 May 03

**The Process
worked!**

Conclusion

- **Fielded improved business processes to Tactical SSAs**
- **SSF MS 3 supported both contingency and garrison environments**
- **Tracking metrics of sample SARSS sites showed:**
 - ▶ Transition to MS 3 was smooth
 - ▶ Conversion was consistent
 - ▶ Financial processes worked
 - ▶ Confirmed existing issues
 - ▶ Validated PRs/ECPs

Will continue monitoring
Implementation for
3 more months - Metrics for
Road Ahead being worked!

